

EXTENDED WARRANTY

We provide compulsory warranty for new bikes purchased in the territory of Hungary, for a period of 1 year from the date of purchase (placing in service), according to the Government Decree No. 151/2003. (IX. 22.), as amended. This warranty does not affect the enforceability of the consumer's statutory rights, including, in particular, implied warranties or right to damages. The consumer may enforce its warranty claim at the dealer. The consumer may also contact Gepida Service(s) to report its warranty claim to repair.

Warranty claims may be enforced with a warranty card. If the consumer wishes to claim warranty in the absence of a warranty card, the conclusion of the consumer contract shall be deemed to be proven if the consumer presents a receipt as proof of payment of the consideration. Please retain the warranty card carefully, even after the warranty has expired.

To avoid inappropriate handling, instructions for handling and use are included with the product. Please follow the instructions therein, because we do not undertake free repair during the warranty period, for any defect caused by use or handling not in line with the instructions for use, and you will be charged the cost of repairing it even during the warranty period. Ask your dealer to fill out the warranty card properly at the time of purchase and to indicate the date of purchase accurately. At the same time, make sure that the bike identification data is the same as the clearly legible data indicated in the warranty card. The improper issue or non-delivery of the warranty card to the consumer shall not affect the validity of the warranty. Any correction, erasure, or overwriting in the warranty card, or recording of false information, will result in invalidity of the warranty card.

The warranty does not cover any defect if the reason of it occurs after the product has been delivered to the consumer, for example if

- placing in service has been carried out in an incorrect manner (unless placing in service was carried out by the dealer or a specialised workshop, or if the incorrect placing in service is attributable to an error in the instructions for use and handling)
- the defect has been caused by improper use, failure to comply with the instructions for use and handling, crash, accident, overload, vandalism,
- the bike has been used in a race,
- auxiliary accessories different from the original have been used and that caused defect,
- inappropriate lubricant has been used,
- the bike has been improperly repaired,
- the defect was caused by improper storage, natural disaster or Act of God,
- the serial number of the product does not match the number on the warranty card,

- the defect has been caused by a lack of maintenance or inadequate use of maintenance material,
- the defect has occurred after the purchase, for other reasons.

Warranty terms and conditions may change in the event that the bike is operated for hire or other commercial purposes, or is used in teaching.

We also do not undertake free repair during the warranty period for parts worn out by normal wear and tear and for damages to the bike caused by external mechanical or chemical effects (acid rain, other atmospheric pollutants, animal or plant materials, etc.). The Guarantor shall prove that the cause of the defect occurred after the product was delivered to the Customer.

+ 1 AND + 2 YEAR EXTENDED WARRANTY

The + 1 and + 2 year extended warranty means that Olimpia Kerékpárgyártó Kft. shall assume the same terms and conditions as the one year warranty described in the law mentioned below, for a further one or two years, respectively.

CONSUMER WARRANTY RIGHTS:

The consumer shall have the following rights specified under Act V of 2013 on the Civil Code:

In the event of a defect covered by the warranty, the consumer,

1) in the first place, subject to its choice, may claim repair or replacement, unless the performance of the chosen remedy for breach of warranty for material defects is impossible, or if it would result in disproportionate additional costs to the dealer compared to satisfying a different claim for warranty for material defects.

2) in case it is not entitled to either repair or replacement, or if the dealer did not undertake repair or replacement, or is unable to comply with this obligation within a reasonable time without any significant inconvenience to the consumer, the consumer may, subject to its choice, require an appropriate price reduction or cancel the contract.

Repair or replacement shall be completed within a reasonable time and without any significant inconvenience to the consumer, taking into account the characteristics of the product and the designated purpose that may be expected by the consumer. The dealer shall seek to repair or replace the bike within a maximum of fifteen days.

An insignificant defect shall not give rise to cancellation.

3) If the consumer submits its warranty claim to replacement due to the defect of the product within three working days from purchase (placing in service), the dealer may not refer to disproportionate extra costs, but shall replace the product, provided that the defect interferes with the use for the intended purpose.

During repair, only new parts shall be built into the bike.

4) If the dealer does not undertake or perform the repair of the product within a reasonable time, the consumer shall be entitled to repair the product itself or have it repaired by others at the expense of the dealer.

Having the bike repaired shall be certified by an invoice in accordance with the applicable accounting requirements.

The consumer may submit its warranty claim to repair at the dealer or directly at the repair service indicated in the warranty card as well. Costs in connection with performing the warranty obligation and bringing the product into conformity, including in particular material, labour and shipping costs, shall be borne by the dealer.

IN CASE OF DEFECTS

Warranty repairs may be carried out by repair shops listed in the attachment of the warranty card only on the basis of a valid warranty card.

- Following the detection of the defect, the consumer shall communicate the defect to the obligor within the shortest possible time permitted by the circumstances.
- A defect communicated within two months following the detection shall be considered to have been communicated in due time.
- The consumer shall be liable for the damage arising from the delay in communicating.
- The part of the repair time during which the consumer is unable to use the product in accordance with its designated use shall not be calculated in the warranty period. The warranty period for material defects shall restart with respect to the replaced or repaired product or main part of the product that is affected by the replacement or repair, as well as for new defects occurring as a consequence of the repair.
- During each warranty repair, check that the repair slips are properly completed.

WARRANTY AND COMPLAINT HANDLING CONTACT INFORMATION

Email: aftersales2@gepida.hu

Telephone: +36 1 400 6065 / extension 920